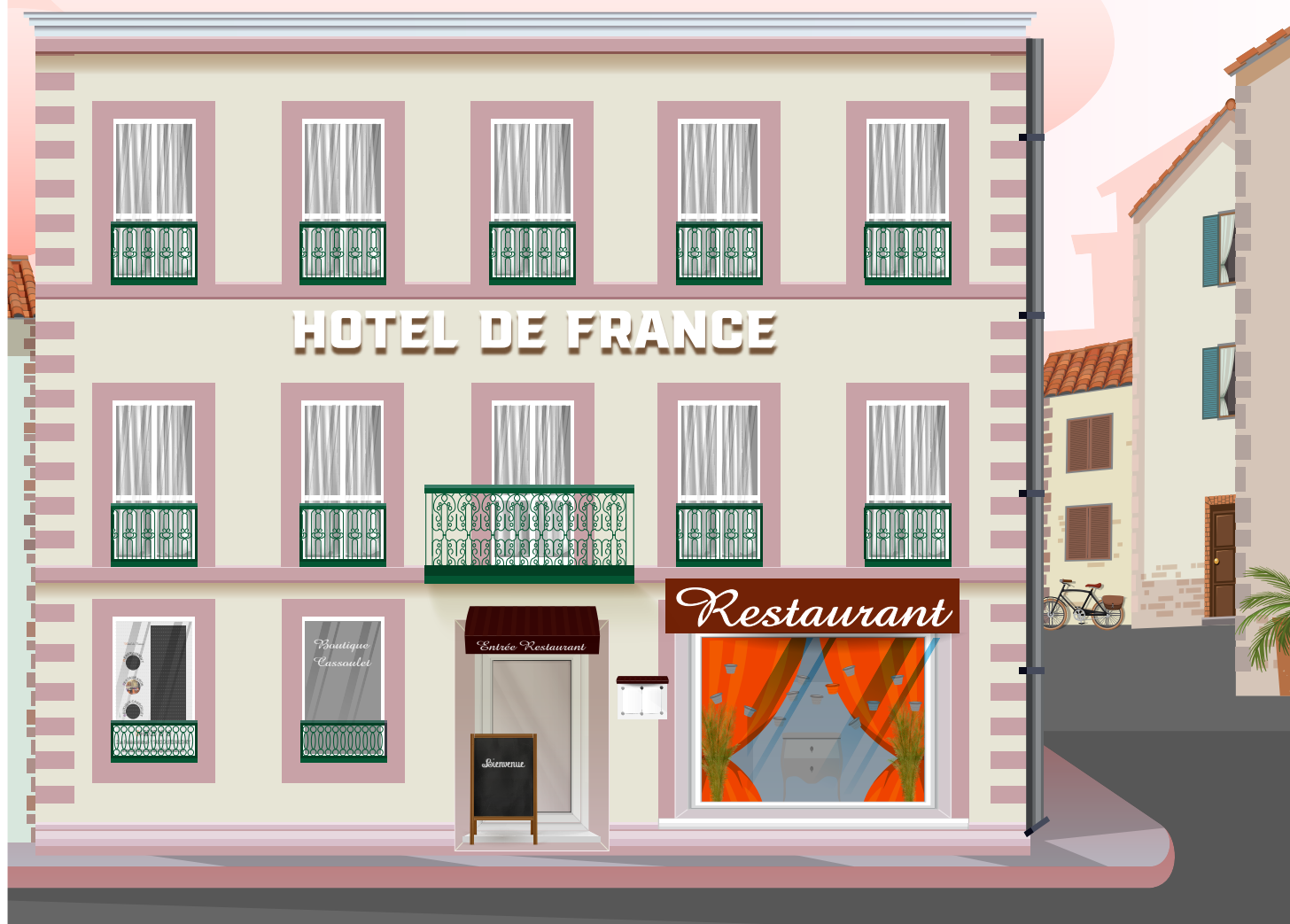




# WELCOME BOOKLET



# WELCOME TO HOTEL DE FRANCE

We are delighted to welcome you and provide you with some information about the hotel, restaurant and shop to make your stay as pleasant as possible. Should you require any special assistance, please contact the Reception. We hope you enjoy your stay with us.

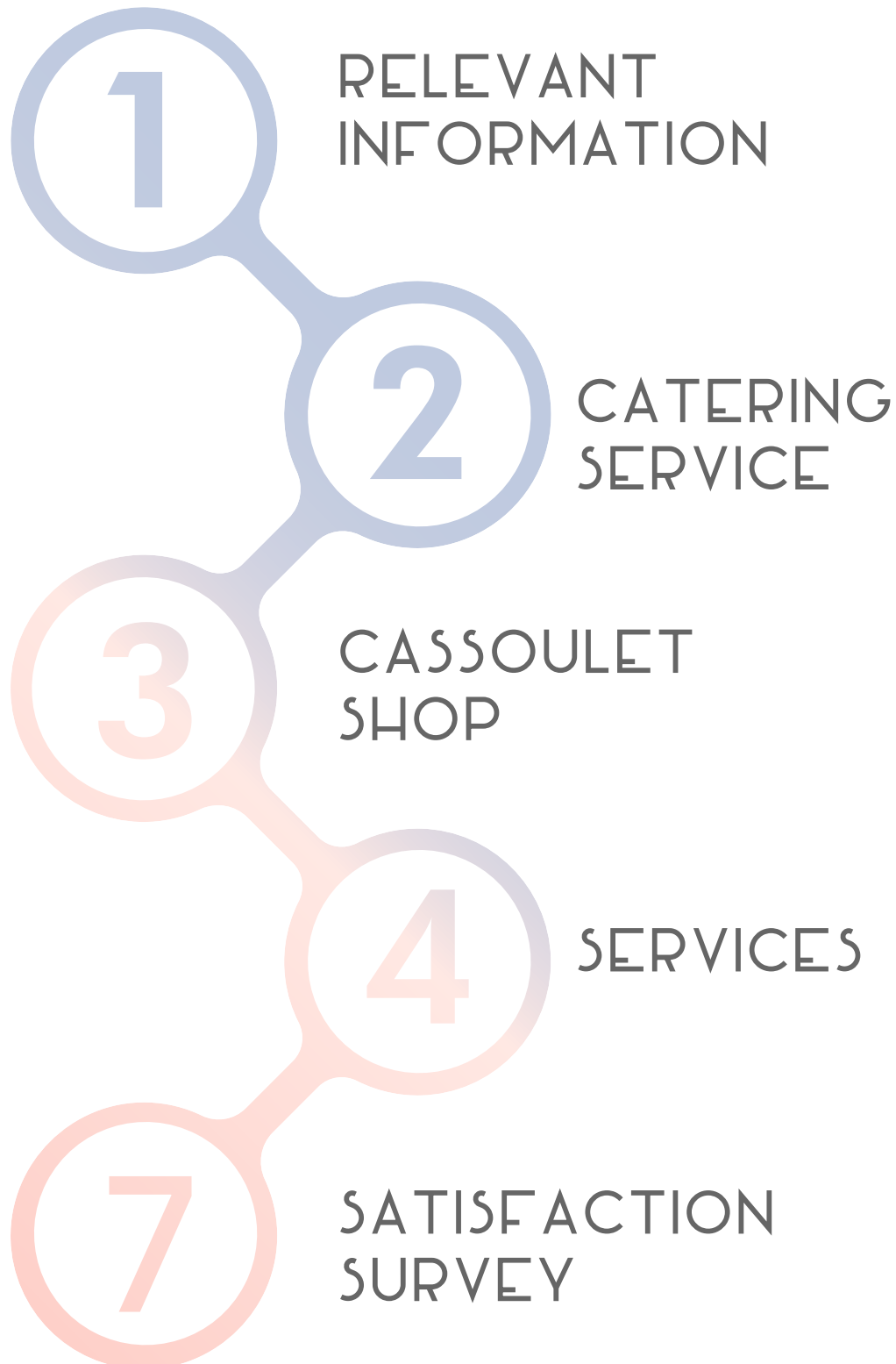
Hôtel de France is located in Castelnaudary, in the Occitanie region, in the Aude department, between Toulouse and Carcassonne, and is an essential step before exploring the various sites of the Cathar country, castles, abbeys and the various vineyards for wine lovers.

In the heart of the city, it offers a gastronomic stopover in the World Capital of Cassoulet!

The hotel is ideally located near the town's rich heritage : the Moulin de Cugarel, the Collégiale Saint-Michel, the Présidial and the museum du Lauragais. The hotel can be the starting point to discover the history of the town and you can finish the day on a high note with a walk along the banks of the Canal du Midi, a UNESCO World Heritage site.



# SUMMARY



# RELEVANT INFORMATION

## USEFUL TELEPHONE NUMBERS :

Reception	04 68 23 10 18 ou 009
Tourist Office	004 68 23 05 73
Taxi	06 07 52 16 68
Cycle repair	07 82 21 89 36
Police	17
Emergency service	15

## TV CHANNELS :

Our televisions receive DTT channels as well as CANAL+, CANAL+ SPORT, CANAL+ CINÉMA et OCS

## WIFI :

Free WIFI. The WIFI code is behind your key.

## ALARM CLOCK :

Contact the reception to let them know what time you would like to be woken up.





# CATERING SERVICE

## RESTAURANT :

Our restaurant "La Table de l'Hôtel de France" serves quality dishes cooked by our chef Cathy using fresh local produce. You can also enjoy our famous and much-loved homemade Cassoulet, the emblem of our establishment for over 100 years.

Our restaurant is open 7 days a week from 12:00 to 14:00 and in the evening from 19:30 to 21:00.



## BREAKFAST :

We offer a SWEET & SALTY continental breakfast in the breakfast room from 7:30 to 10:00 from Monday to Saturday and from 8:00 to 10:00 on Sunday.

Please let our Receptionist know if you need breakfast before the opening times.

# CASSOULET SHOP

Discover all our homemade products : our famous Cassoulet, our cooked lentils, our duck confits, our foies gras and many other delights in our gourmet shop, located at the entrance to the hotel. All our products are cooked, packaged and labelled on site by us.

The shop is open every day from 8:30 to 21:00.



You can order online at [www.cassoulet.com](http://www.cassoulet.com)

We also do deliveries and markets in :

- Marseille (Prado and Aubagne) and the surrounding area in February, April, October and December.
- Cagnes sur Mer in May and November
- Saint Raphaël in November

Invitations can be sent on request : 04 68 23 10 18



# SERVICES

## ROOMS :

The Hôtel de France has 17 rooms (6 family rooms and 11 standard rooms), which are not accessible to people with reduced mobility.

Each room is uniquely decorated but all have a bathroom and separate toilet. All rooms are equipped with air conditioning and heating.

At the entrance to your room, there is an electrical box with a card, which supplies power to your room. Please do not touch it.

**Smoking is prohibited in the rooms and at the windows : 100% smoke-free establishment.**



Rooms are available from 14:00 to 11:00.

## CLEANING :

Rooms are cleaned on departure.

If you are staying in our establishment for more than one night and would like your room to be cleaned, we ask you to leave your key at reception desk on your way. If you take the key with you, we will assume that you do not wish the cleaning lady to have access to your room.

## GARAGE :

Our hotel has a private garage closed at night and accessible during hotel opening and closing times.

## BIKES :

Our cycling friends are guaranteed free use of a garage closed at night and equipped with bike racks. A breakdown kit is also available at the reception desk.

## CHILDREN :

For the comfort of the little ones, our hotel provides free of charge : changing mat and high chair.

## PETS :

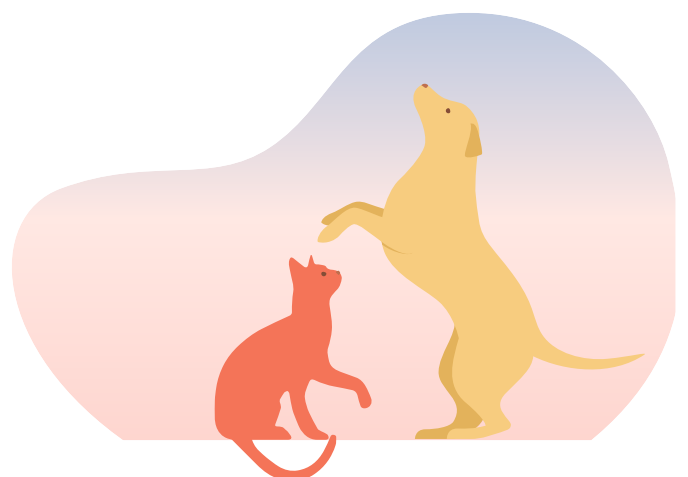
Vos animaux de compagnie sont les bienvenus dans votre chambre. Un supplément vous sera demandé. Nous vous remercions de veiller à ce qu'ils respectent la nuit des autres clients de l'hôtel.

## PAYMENT METHOD :

We accept payment by : VISA, MASTERCARD, American Express, Cheque, Holiday vouchers (up to €100) and cash.

## MISCELLANEOUS :

We can provide you on request a sewing kit, iron and ironing board.



# ECO-FRIENDLY GESTURE AWARENESS :

We are working on an eco-responsible approach (water, energy, selective sorting, etc.).

A few simple gestures will help us achieve this :

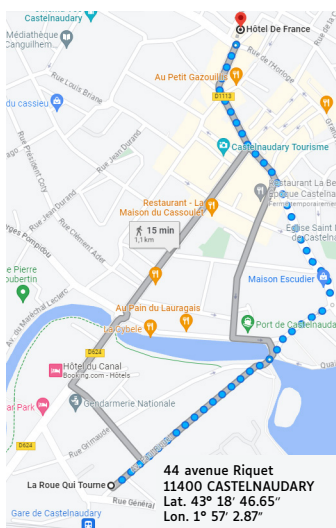
- **INSIDE THE HOTEL**

- Put only the towels you wish to change in the bath or shower,
- Don't forget to turn off the lights, television, air conditioning and/or heating when you leave your room.
- Close the windows when the heating or air conditioning is on.
- Make sure the faucets are properly closed when you go out. Please report any leaks or faults to reception.
- Remember to recycle your rubbish. Recycling bins are available in the hotel.

- **OUTSIDE THE HOTEL**

- We encourage the use of eco-friendly transports such as walking and cycling.

The association «La Roue Qui Tourne» (located near the train station) hires out and delivers bicycles (VTC, Tandem, electric bike), luggage trailers and children's trailers, seats and panniers.



Please do not hesitate to contact us to find out more about this initiative or to make any suggestions for action. Thank you for your participation !

WE HOPE YOU ENJOY YOUR  
STAY



04 68 23 10 18

2 Av. Frédéric Mistral, 11400 Castelnaudary  
Hotel@hdefrance.com - [www.hdefrance.com](http://www.hdefrance.com)